

27-June-2006

To Whom It May Concern:

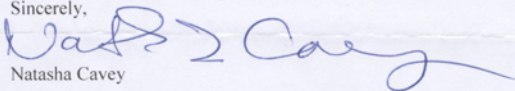
L. Essex Building Contractors Ltd. have recently carried out works on my property. In late January this year, I had a kitchen fire which destroyed the kitchen and caused smoke damage to the rest of my 4 bedroom home. The job required complete demolition and replacement of the kitchen units, new windows and doors, and new painting and decoration throughout. These contractors were instructed by my loss adjustor Crawfords & Co. on behalf of Norwich Union to conduct reconstructive works.

I found their team of workmen to be very efficient and focused on the job. Fires are not only destructive to the home, but can be very distressing to the homeowners. The builders were very considerate of this sensitive situation and took great care to ensure the job was done quickly, and caused a minimum disruption to our everyday lives. I found them tidy and respectful of our property. I am appreciative of the jobs completed and am happy to recommend their services to others.

If you have any questions, please do not hesitate to contact me on [REDACTED]

Sincerely,

Natasha Cavey

A handwritten signature in blue ink, appearing to read 'Natasha Cavey', is written over the printed name. The signature is fluid and cursive, with a long horizontal stroke at the end.